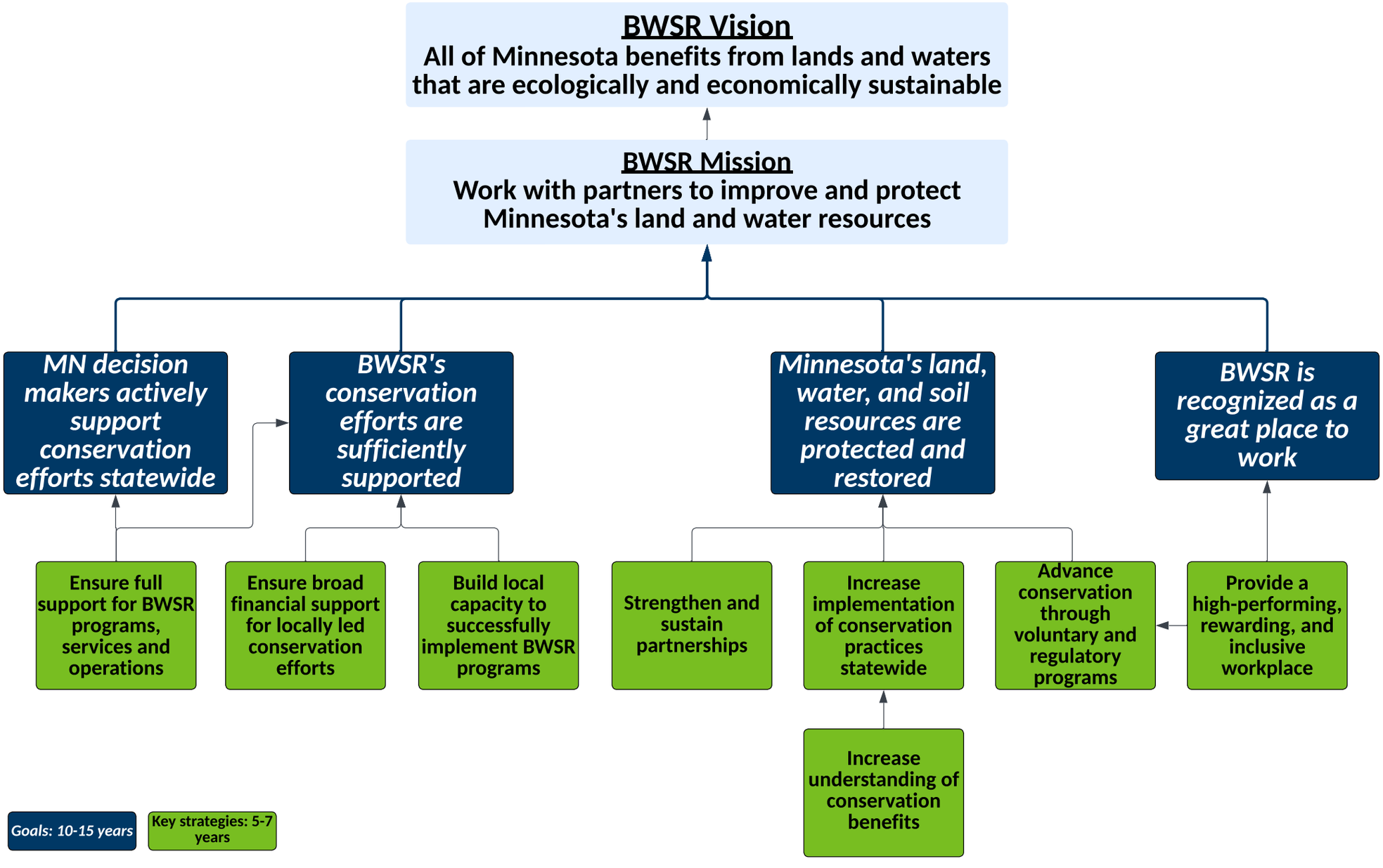BWSR 2024 Strategic Plan Framework